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December 17, 2015

WRITER'S CONTACT INFORMATION

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VIA ECFS

Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, DC 20554

RE: Section 63.71 Application of Northeast Florida Telephone Co. to Discontinue Service WC Docket No. 15-317

Dear Ms. Dortch:

Northeast Florida Telephone Company (the "Company"), by its attorneys, hereby submits the following additional information in connection with the above-referenced proceeding, as requested by Commission staff.

The notice provided to customers does include the Company's address, as required by §63.71 of the Commission's rules. Specifically, the Company's address appears on multiple pages of the bill in which the discontinuance notice was included. Attached hereto is an example, with the Company's address highlighted.

The format of the notice provided is sufficient to ensure customers are aware of the proposed discontinuance because this is the usual method by which the Company provides notices of this kind throughout the year. Other types of regulatory notices provided in this manner include the Commission's annual Do Not Call¹ and Statement of Rates² notifications, as well as notices required by the State commission. As such, the Company's customers expect to receive regulatory notices such as the above-referenced discontinuance in this manner.

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¹ *In the Matter of Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991*, 18 FCC Rcd 14014 (FCC 2003).

² 47 C.F.R. §54.201.

Since the proposed discontinuance is limited to two services that are obsolete and rarely, if ever, actually used by the Company's customers, the Company chose to use its standard regulatory notification mechanism. If you have any further questions, please do not hesitate to contact the undersigned.

Sincerely,

Benjamin H. Dickens, Jr. Salvatore Taillefer, Jr.

Attorneys for Northeast Florida Telephone Company

Cc: Rodney McDonald



Page:
Account:
Bill Date:
Telephone:
Name:

Please make checks payable to Northeast Florida Telephone Company

Northeast Florida Telephone Company 130 North 4th Street • P. O. Box 485 Macclenny, FL 32063-0485

153271338

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NORTHEAST FLORIDA TELEPHONE COMPANY INC ATTN: DEBBIE FINLEY PO BOX 485 MACCLENNY FL 32063-0485

Please detach and	d remit with your payment NORTHEAST FLORIDA TELEPHON	ECO
	Total Amount Due By Dec 15	
	Amount Enclosed	

☐ Check here for address change

NORTHEAST FLORIDA TELEPHONE COMPANY 130 NORTH 4TH ST. P. O. BOX 485 MACCLENNY FL 32063-0485

Page:			
Account:			
Bill Date:			
Telephone:			
Name:			

Message to our Customers:

ONLINE BILL PAY!

NEFCOM offers E-Care which allows you to view and pay your account online. Registration is free, secure and easy. To sign up, simply log onto www.nefcom.net and click on the "Pay Your Bill Online" link. For security purposes, the registration process requires information that can be found on the front page of your telephone bill.

If you have any questions or need assistance, please call 259-2261 and speak with one of our sales associates.



BILL VERIFICATION

Please verify all the itemized charges on this bill.

DIRECT DEBIT SERVICE

Save Time, Save Money!

Ask us about automatic payment deductions from your checking or savings account.

On or after January 30, 2016, Northeast Florida Telephone Company will no longer provide Busy Line Verification or Busy Line Interrupt services in Baker County, Florida. Busy Line Verification is a service by which a Company operator at the request of a calling party, determines and reports the status of an exchange line (conversation in progress, no conversation in progress). Busy Line Interruption Service is a service by which a Company operator, at the request of a calling party, will determine and report that a conversation is in progress and subsequently interrupts to inform the parties to that conversation that another party desires to place a call to the busy line.

The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 30 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the Section 63.71 Application of Northeast Florida Telephone Company. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

	CHANGE OF ADDRESS FORM
Please print	
Effective date	
Name	
Company	
Address	
City, State, Zip	
Alternate telephone number	

DECLARATION UNDER PENALTY OF PERJURY

- I, Amanda Molina, hereby state the following:
- 1. I am the Assistant Vice President of External Relations of Townes

 Telecommunications, Inc., the parent company for Electra Telephone Company and Northeast

 Florida Telephone Company.
- 2. I have read the foregoing letter response, which was prepared under my direction and supervision.
- 3. I certify under penalty of perjury that I have personal knowledge of the factual statements contained therein, and that said statements are true and correct to the best of my knowledge, information, and belief.

Signed: Imanda Milina

Amanda Molina

Executed this <u>15</u> day of December, 2015